VIRTUAL UNIVERSITY OF PAKISTAN

TENDER NOTICE

3rd PARTY SMS SERVICES (WEB PORTAL BASE)

Tender No. VU/15-16/02/199

This tender will be opened on **March 11, 2016 at 12:00 noon** in the office of Director Finance VU, M.A Jinnah Campus, Defence Road, off Raiwind Road, Lahore.

Name of Firm / Company: __________________________________________________

Address of Office: __________________________________________________________

__________________________________________

Contact Person: ___________________________ Designation: _______________________

Phone No: _______________ Fax No: _______________ Cell No. _______________

GST No. (if available: _________________________ N.Tax No.: ___________________

Active email address (in CAPITAL letters): _______________________________________

Virtual University of Pakistan is interested in acquiring services of a company registered with FBR on Active Tax Payer List (ATL) to provide Short Message Service (SMS) Services (WEB PORTAL BASE) according to the University’s requirement.

Rates shall be valid for a period of 01 year from the date of opening of tender.

**Total number of SMS required initially:** Three (03) million SMS

**Mask:** Character length is between 3 to 11 characters
Masking will be used as;

i. v.u.
ii. vu.edu.pk
iii. VirtualUniv

**Charges:** SMS will be charged on the basis of 160 characters per English SMS

**Configuration:** Configuration of offered package with VU System will be the responsibility of the vendor. VU System details will be provided after finalization of tender.

**The services must comprise to the following features:**

a. SMS will be sent with the name.

b. Affordable price.
c. Friendly user web portal.
d. Delivery on all telecom numbers with Masking.
e. API facility.
f. Urdu SMS Facility (optional).
g. Reliability of services.
h. SMS drop rate maximum 2% of whole package
i. Complete log of SMS delivered or dropped at any point of date or time.

**General terms and conditions:**
(In case of non-compliance of below items, proposal will not be considered for further evaluation)

i. Tender must accompanied with a **Pay Order / Demand Draft amounting to Rs. 500/- (non-refundable)** as tender fee favouring Virtual University of Pakistan. Tender without tender fee shall not be accepted.

ii. Sealed proposal shall be submitted on the official letterhead of the firm/company with office seal and signature.

iii. Company Profile should be attached with complete address alongwith contact details.

iv. The bidder must be a registered tax payer with FBR on Active Tax Payer List (ATL) and copy of certificate(s) must be attached for NTN and GST. (If GST is exempted, please provide necessary evidence).

v. Formal Purchase Order(s) will be issued after finalization of tender for the total number of SMS given in tender. In case of increase in requirement of SMS, further purchase order may be issued at the same rates and terms and conditions.

vi. Late proposals will not be entertained. No telegraphic or faxed bid will be accepted.

vii. VU takes no responsibility for delay, loss or non-receipt of bids sent by post/courier

iv. Rates will be quoted on “per SMS” basis inclusive of all applicable taxes.

v. Please quote any further charges which may occur on activation of services.

vi. Payment will be released within 30 days after submission of proper Invoice, duly verified by the concerned department.

vii. Income tax& Sales tax will be withheld as per Government rules

viii. The proposals alongwith above documents / information should reach the Procurement Department, Virtual University of Pakistan, not later than **11:30am on March 11, 2016**, which shall be opened at **12:00noon** on the same date in the presence of bidders or their authorized representatives who may choose to attend.

ix. The University reserves the right to accept or reject the proposal or annul the process at any time as prescribed under PPRA Rules.

x. Tender Notice is available at PPRA Website (www.ppra.org.pk) and university’s website.

PROCUREMENT DEPARTMENT
DIRECTORATE OF FINANCE
VIRTUAL UNIVERSITY OF PAKISTAN
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